



DATE: 9/30/19

PAGES: 1

TO: Polk County
Cassie Lowrie
FAX:

FROM: Lori Timko
IT Admin Support
NET Data Corp.
1110 Enterprise Drive
Sulphur Springs, Tx 75482
Fax: (903) 885-1604
lori@netdatacorp.net

RE: Hardware &
Software Maintenance Quote

* * * * *

Your current IBM Service Suite contract for hardware & software coverage on your IBM 8286-41A is due to expire in **12/26/2019**. To continue coverage, please review and call, fax or email me so I can process your request.

- 1 year SWMA _____ \$1,594.99
- 1 year HWMA w/Tape Drive _____ \$5,636.50
- 1 year SAM (Archive/images) _____ \$3,000.00 (expires 12/31/19)

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

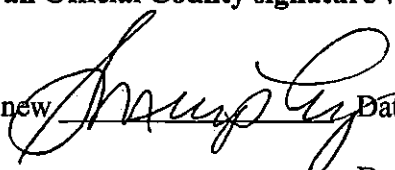
Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

Please note an Official County signature will be required below*

I choose to renew  Date: 11/26/19 Title: Polk County Judge

I choose not to renew _____ Date: _____ Title: _____